



## ONE YEAR '**CALLOUT**' SERVICE CONTRACT K1050X RF Plasma Barrel Reactor



Dear Quorum Technologies customer,  
As you may be aware, your K1050X instrument may no longer be covered by warranty.  
We hope that the instrument has given trouble free service in the time that you have had it and expect that you would like peace of mind for as long as possible.  
For this reason Quorum Technologies now offer a service contract for your K1050X.

The '**CALLOUT**' contract is designed for instruments that require a Quorum Technologies service engineer to service the instrument on site.

### What is included:

- An overhaul and initial 'health check' at the commencement of the contract with Subsequent replacement of seals and hoses, Pirani gauge head, and other consumables as required. Rotary pump oil change. This is expected to take one working day.
- One day emergency call out.
- Unlimited back to factory service of units with guaranteed turn round time during the life of the contract (return shipping costs included)
- 10% discount off our UK price list for consumables, high value parts, Fomblin oil and extra Service visits

### What is not included:

- Proprietary brand rotary and turbo pumps are not covered, but a 15% discount from our UK list will be given.

For further information and pricing please contact Quorum Technologies: [sales@quorumtech.com](mailto:sales@quorumtech.com)

For service and support of EM preparation instrument with the brand names: **Polaron, Emscope, Fisons, BIO-RAD, EMITECH** and **Thermo VG** please contact us [sales@quorumtech.com](mailto:sales@quorumtech.com)