



ONE YEAR 'CALLOUT' SERVICE CONTRACT PP2000 / PP2000T



Dear Quorum Technologies customer,
As you may be aware, your PP2000 or PP2000T instrument may no longer be covered by warranty. We hope that the instrument has given trouble free service in the time that you have had it and expect that you would like peace of mind for as long as possible. For this reason Quorum Technologies now offer a service contract for your PP2000 or PP2000T.

The '**CALLOUT**' contract is designed for instruments that require a Quorum Technologies service engineer to service the instrument on site.

What is included:

- An overhaul and initial 'health check' at the commencement of the contract with subsequent replacement of seals and hoses, Pirani gauge head and sputter target as required. This is expected to take up to two working days.
- Replacement of high value items such as electrical insulators, transformers and power supplies
- One day emergency call out.
- Unlimited back to factory service of electronic units with guaranteed turn round time during the life of the contract (return shipping costs included)
- 10% discount off our UK price list for consumables and extra service visits

What is not included:

- Proprietary brand rotary and turbo pumps are not covered but 15% discount off our UK list is given.

For further information and pricing please contact Quorum Technologies: sales@quorumtech.com

For service and support for EM preparation instrument with the brand names: **Polaron, Emscope, Fisons, BIO-RAD, EMITECH** and **Thermo VG** please contact us:
sales@quorumtech.com