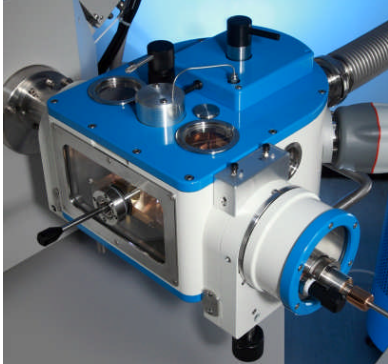




ONE YEAR '**Preventative maintenance**' SERVICE CONTRACT PP3000T Cryo-SEM Preparation System



Dear Quorum Technologies customer,
The following may be applicable to PP3000T users whose warranty has expired and/or customers wishing to have the peace of mind of scheduled site visits. (NB: The statutory warranty period is 12 months; years two and three can be covered by our no-cost Extended Warranty at www.quorumtech.com/three-year-warranty.)

The following is only an example and we can tailor service contracts to suit your exact needs, either within warranty, or after your warranty has expired.

The '**preventative maintenance**' contract is designed for instruments that require a Quorum Technologies service engineer to service the instrument on site.

What is included:

- An overhaul and initial 'health check' at the commencement of the contract, with subsequent replacement of seals and hoses and sputter targets as required. This is expected to take up to two working days
- Replacement of high value items such as electrical insulators, transformers and power supplies
- Unlimited back to factory service of electronic units with guaranteed turn round time during the life of the contract (return shipping costs included)
- 10% discount off our UK price list for consumables and extra service visits.

What is not included:

- Proprietary brand rotary and turbo pumps and touch-screen computers are not covered, but 15% discount off our UK price list is given.

For further information and pricing please contact Quorum Technologies: sales@quorumtech.com

For service and support for EM preparation instruments with the brand names: **Polaron, Emscope, Fisons, Bio-rad, Emitech** and **Thermo VG** please contact us:
sales@quorumtech.com